

CRUISE TERMINAL PARKING REGULATIONS

TYOLOGY

1. Highly automated unattended parking situated in the maritime state-owned areas of Largo Fiorillo in La Spezia (SP).

GENERAL RULES

2. Entering the car park and withdrawal of the entry ticket, which bears the day and time of entry, a non-obligatory rental contract for an unguarded area is concluded with the user, by the company Spezia & Carrara Cruise Terminal s.r.l, hereinafter referred Manager.

ACCESS

3. The entrance gate to the parking area is near Largo Fiorillo. The exit gate near Viale San Bartolomeo. To access the car park, the user must collect the ticket entry to the entrance column or be in possession of a subscription card issued exclusively by the operator. These documents authorize parking in one of the designated spaces, according to the rates and rules set out below.
4. It is mandatory to withdrawl the ticket at the entrance to the car park even if the barrier is broken or not present. Failure to withdrawl the ticket corresponds to the “Loss ticket procedure”.

PARKING

5. The user is fully responsible for any damage caused to the vehicles and things in the car park.
6. It is forbidden to park in the yellow stripped spaces which are reserved for authorized vehicles for the Disabled and Subscribers
7. Assigned spots may only be occupied by authorized users, and each subscriber MUST park in his/hers assigned spot. The Management is not liable for any abuse, therefore if the subscribers ticket holder finds his parking space occupied, he is temporarily required to park in a blue parking space and reporting the matter via e-mail: www.operations@speziacarraracruiseterminal.it.
8. Vehicles parked outside the designated spaces and the assigned parking space may be removed at the expense and risk of the user.
9. The user is required to park the vehicle with the handbrake engaged and fully locked (doors, tailgate and bonnet).
10. It is compulsory to respect the Road Code Law and all signage within the parking area.
11. The vehicle can be moved for service needs or if it is parked outside the parking area.
12. Before leaving with your vehicle, payment must have been made at the automatic pay station using the ticket which must then be inserted into the special slot at the exit column of the car park.

PROHIBITIONS

13. It is absolutely forbidden:
 - To use open flames
 - To discharge or deposit objects of any kind
 - To carry out any maintenance operation on the vehicle (refuelling, oil change, washing the vehicle, recharging the batteries,...etc.)
 - To park vehicles with leaks from the tanks or with other defects likely to cause damage to the parking lot
 - To park vehicles without a regulatory license plate
 - To park the vehicle in transit areas and in places reserved for those who are not entitled
 - To enter/exit the car park with vehicles exceeding the maximum limits indicated at the entrance
 - To travel through the parking area in the opposite direction to that of travel and to enter the parking area from the exit gate and to exit from the entrance gate
 - To cross the parking lot with bicycles and/or motorcycles

RATES AND PAYMENTS

14. Monday to Sunday:

- 08:00 to 20:00, 1 euro/hour fractionable every 30 minutes
- 20:00 to 08:00, euro 0.50/hour flat rate;
- These rates are subject to change at the manager's discretion
- In the event of a lost ticket, the user is obliged to pay the daily rate indicated on the automatic pay station (key "lost ticket").

15. Resident passes, season tickets and other parking titles different than those issued by the operator are not valid.

16. At the automatic pay station, the payment of the short stay and the renewal of the subscription ticket can be made in cash, credit card or debit card (technology available contactless). For the use of debit and credit cards, the pin must be entered if requested.

17. In the event of ticket loss or deterioration of the same such as to make it unusable, the user will be charged to pay for a day's parking, unless it can be proved that the stop was longer. In this case, the vehicle will be collected by the user only upon presentation of the identification of documents proving legitimate possession of the vehicle.

18. Payment must be made at the automated pay machine before picking up the vehicle. For the application of the free of charge allowance scheduled by tariff table, it is mandatory to exit the car park within the established time limits. Staying in the car park beyond the time limits indicated in the free parking allowance will, in any case, determine the application current of parking rates.

19. The time available between paying the parking fee and leaving the car park with the vehicle is limited to 10 minutes, and from the moment of entry it is possible to exit within the same minutes of tolerance without paying. After 10 minutes, the user must go to the automatic pay station to make the payment.

20. The user who intends to park the vehicle for a period exceeding 10 days, unless otherwise authorised, must notify the parking management in advance.

Otherwise, at the end of the 10 days, the manager reserves the right, in accordance with the Law, to proceed with the removal of the parked car, after having first completed all the necessary and appropriate actions

ASSISTANCE

21. Emergency call (SOS) 24h:

If necessary, all the equipment supplied to the car park has a touch-type SOS button (with a symbol representing a telephone handset and indicated by an arrow SOS) which if activated initiates an emergency call.

The button is present:

- on the foreseen automated columns both at the entrance and at the exit
- on the automatic pay station positioned adjacent to the parking office

For assistance contact number: +39 0187 1859876

DAMAGE and TAMPERING

22. If the parking facilities or the objects contained therein are damaged please contact the Management, in the absence of timely notification will be proceeded according to the regulations enforced.

23. In the event of damaged caused by bumps, collisions, accidents by users inside the parking, the right to compensation for damages shall be exercised by the injured parties in the charges against the user who caused it, without prejudice to any liability Manager's charge;

24. The Manager declines all responsibility regarding items, luggage or animals left in the vehicles; it is also prohibited to keep materials or objects in parked vehicles which may be opportunities for an invitation to theft or danger to other vehicles and persons.

25. The manager is not responsible for any damage or theft undergone to the vehicles.

SAFETY

26. There is no personnel for assistance or custody inside the car park.

27. It is forbidden to leave personal items and valuables in your vehicle, therefore the operator is not liable for theft and/or damage caused by users of the car park or third parties or to someone accused of acts of vandalism.

GENERAL BEHAVIORAL RULES

28. It is forbidden to linger or camp out in the entrance, exit and transit areas of the car park.
29. To park the vehicle, the user acknowledges having read and accepted the rules contained in these regulations and the rates displayed at the entrance.

COMPLAINTS AND SUGGESTIONS

30. For suggestions, faults and complaints, contact the operator by writing via email:: operations@speziacarraracruiseterminal.it or by calling from Monday to Friday at the number + 39 345 5820633

DISPUTES

31. For any disputes in the interpretation and/or execution of these general conditions are to be addressed to the Competent Authority exclusively those of La Spezia.